

# **SAMSON HOUSING AUTHORITY**

## **EMERGENCY WORK ORDERS & CONTACT NUMBERS**

If you have an emergency Monday – Thursday after 5:00 pm, Friday after 11:30 am or on weekends and holidays- please call emergency contact numbers listed below.

The maintenance department will respond **ONLY** to Emergency work orders after normal business hours, week-ends and holidays. An Emergency is when there is a potential threat to health, safety and well-being to our residents and/or property. In the event that a maintenance employee comes out and determines that it NOT an emergency situation, the resident could be charged for the cost involved. The resident must be present at the time of emergency calls.

### **The following is a list of Emergency work orders:**

- Inoperable smoke alarm
- Inoperable refrigerator
- Inoperable Heat/Air unit
- Inoperable water heater
- Busted water line that tenant cannot turn off (not leaky sink)
- Main line or toilet stopped up (not stopped up sink)
- Sewer line backed up and overflowing
- Inoperable stove (burners and oven must be inoperable)
- There will be a \$65 charge to unlock an apartment after hours.

### **Maintenance Employees & Emergency Call Numbers**

Daniel Harrison	Maintenance Director	
Blake Edwards	Assistant Maintenance Director	334-828-1458
Joseph Moody	Maintenance Technician	334-360-1386